Public safety agencies generate volumes of valuable data, which may be captured by public safety applications, such as computer-aided dispatch (CAD). For instance, your CAD system records vital emergency call information, such as time, location, and unit response. Intergraph® enterprise-class Business Intelligence for Public Safety solution adds value to your data by letting you interactively explore the data in industry-standard terms, without having knowledge of the database structure in which it is stored. You can generate and present quality reports from Intergraph applications, visualize and explore information from those applications, and perform real-time performance monitoring using intuitive dashboards. You can also distribute and access information through a secure Web portal. These functions are useful in exploring and exposing relationships and trends, asking questions of the data, and reporting and analysis—all helping you achieve operational excellence. Our tools mine the data hidden within complex database structures, integrate it into your business processes, and improve organizational response.

**KEY FEATURES**

- **Data Integration and Transformation** – Allows you to mine data from your applications and transform it into useful information
- **Commercial Off-the-Shelf (COTS) Business Intelligence Tools** – Incorporates COTS software for fast, easy implementation and interoperability
- **Data Warehousing** – Captures and stores volumes of data collected during daily operations
- **Dashboards and Scorecards** – Intuitive dashboards and scorecards for easy information access and performance monitoring
- **Comprehensive Reporting Tools** – Uses reusable templates that simplify all types of operational reporting
- **Ad Hoc Query and Analysis** – Enables quick ad hoc search and analysis of data for “what if” scenarios
- **Scheduling, Security, and System Management** – Includes easy-to-use tools for IT administrators to ensure efficient, productive, and secure use of data

**CUSTOMER BENEFITS**

Intergraph’s Business Intelligence application helps you capture the data you collect during daily operations and use it to make better decisions. It offers numerous enterprise-wide benefits, including:

- **Ability to Drill Down and Access Data** – Makes data that was once inaccessible available for use in all your business applications for improved analysis and planning. Maintains information for media and public inquiries.
- **Improved Resource Allocation** – Promotes better distribution of workloads and equipment. Helps you deploy resources based on real-time, accurate shift information.
- **COTS Software for Time and Money Savings** – Incorporates COTS software that saves time and money during implementation and ensures compatibility with other software, including Web applications.
- **Storage and Management for Massive Quantities of Data** – Provides a central data warehouse for the growing amount of data generated daily from throughout your jurisdiction.
- **Easy-to-Use Performance Monitoring** – Uses intuitive dashboards with associated analysis engines that connect high-level strategies with goals and metrics for quality control, budget planning that reflects actual staff requirements and workloads, early mitigation of problems, and performance optimization recommendations.
- **Support for Industry-Standard Reporting Tools** – Gives you the flexibility to embed custom reports directly inside industry-standard documents, such as Microsoft® Word, Excel®, or PowerPoint®.
• Powerful Web-Based Query and Integrated Analysis – Enables users without IT knowledge to run queries and get answers to their questions. Employs user-led interactions that pose questions based on previous answers.

• Flexibility for IT Administrators – Provides IT administrators the flexibility they need to create workflows, design reports, and implement security procedures that best suit your agency and result in better decision-making.

COMPONENTS OF INTERGRAPH BUSINESS INTELLIGENCE FOR PUBLIC SAFETY

Our Business Intelligence application includes these Intergraph and third-party products:

• Intergraph Reporting and Analysis Data Foundation for Public Safety
• Intergraph Web Report Viewer for Public Safety
• Web Intelligence
• Crystal Reports 2008

ABOUT INTERGRAPH

Intergraph is the leading global provider of engineering and geospatial software that enables customers to visualize complex data. Businesses and governments in more than 60 countries rely on Intergraph’s industry-specific software to organize vast amounts of data into understandable visual representations and actionable intelligence. Intergraph’s software and services empower customers to build and operate more efficient plants and ships, create intelligent maps, and protect critical infrastructure and millions of people around the world.

Intergraph operates through two divisions: Process, Power & Marine (PP&M) and Security, Government & Infrastructure (SG&I). Intergraph

PP&M provides enterprise engineering software for the design, construction, and operation of plants, ships, and offshore facilities. Intergraph SG&I provides geospatially powered solutions to the defense and intelligence, public safety and security, government, transportation, photogrammetry, utilities, and communications industries.

For more information, visit www.intergraph.com.