Intergraph®’s Mobile for Public Safety provides law enforcement personnel in the field with the tools they need to respond quickly when seconds count, regardless of their location. This extension to Intergraph’s Computer-Aided Dispatch (I/CAD) makes incident, mapping, and location data available in the field, improving officers’ productivity and safety, enabling background checks at the scene, updating officer location and availability status, and reducing the amount of radio traffic in the control center. From a mobile unit, officers can receive and acknowledge dispatch messages, view incident details and information such as the incident history for a property, and access informational databases.

For officers on foot, Intergraph’s mobile application for handheld devices gives you a browser-based application with access to the latest incident information, database search capability, and the ability to receive and send text messages. Mobile for Public Safety extends the power of command and control to all field officers, improving your overall response and increasing public confidence.

**FEATURES AND BENEFITS**

- **Improved Geographical Awareness** – Intergraph’s mobile technology provides the same geographically aware, map-based interface as dispatchers have in the control center – including GPS and location verification – enabling mobile units to locate other units, query addresses, and generate routing information.

- **Easy-to-Navigate User Interface** – Our software provides role-specific user interface templates designed for the unique needs of police and fire personnel. We’ve also streamlined the user experience and enhanced system performance.

- **Enhanced Communications with Control Center** – Our application gives you the power to easily send and receive critical communications. Field officers can interact with the control center, view incident details, and access local police database information in real time. Intergraph’s technology also supports dual communications channels (RNS and broadband).

- **Real-time Updates** – Remote Content Management (RCM) capability pushes updates to the Mobile for Public Safety client, simplifying system administrator update tasks and keeping versions current.

- **Touch-screen Technology** – Intergraph simplifies the mobile interface using easy-to-understand touch-screen capabilities for officers in the field.

- **Status Updates With No Added Radio Traffic** – Status updates using mobile technology ensure dispatchers have up-to-date unit status information, so they can send the closest available unit without tying up radio bandwidth for non-routine communications.

- **Access to Field Reporting** – Seamless integration with Intergraph’s field reporting applications allow you to produce accurate and timely reports from the scene of an incident, rather than having to wait until you return to the station.

- **Enhanced Privacy** – Advanced security features ensure your communications remain confidential. We include a range of security tools, including data encryption, password-controlled access, and session timeouts in the event of device inactivity. Enhanced identity and access management and data encryption ensure confidentiality.

- **Microsoft® Bing Maps and Google Maps Support** – With appropriate licensing, you can now display Google Maps or Microsoft Bing maps, in addition to your I/CAD map. This is especially helpful when responding to events outside your jurisdiction, or when access to additional data layers, such as aerial or oblique imagery, may be useful.

- **Integrated Pictometry Window** – We give you an integrated display of pictometry imagery for fast and easy viewing and analysis of important information related to an incident location.

- **Mobile Access** – Our software extends the common operating picture and incident management capability to mobile units, providing access through mobile devices. You can even update
incident status and access incident activity logs using this application. Designed from the ground up with the mobile user in mind, the software improves the user experience and even supports event display and writeup in Microsoft Bing and Google Maps.

- **Uninterrupted Workflow During Connectivity Loss** – We preserve your information in times of temporary loss of network connectivity. Disconnected messages are queued up and delivered when connection is regained, preventing data loss and enabling you to continue working.

- **Enhanced Towing Support** – Our software supports CAD towing tools that enable faster access to available resources.

- **Optional Handheld Device Access** – Our optional Mobile Responder product lets field personnel access I/CAD with a mobile handheld device, such as the Apple iPad, Apple iPhone, Blackberry, or other personal digital assistant (PDA) or smartphone. Officers can access incident information, conduct database searches, send text messages, engage in real-time chats, enter and update event data, drill down into event details, and receive notification if a unit is in danger.

**COMPONENTS**

- Mobile for Public Safety
- Mobile Responder
- I/Tracker

Support for alternate map displays, such as Microsoft Bing Maps, provide enhanced image display and map coverage outside of your normal agency map extents.

The Organizer queues up messages if network connectivity is temporarily lost, preventing data loss and allowing you to keep working.

Text directions are color-coded for easy reading. The unit’s current position on the map is updated regularly based on data from the GPS receiver.

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**ABOUT INTERGRAPH**

Intergraph is the leading global provider of engineering and geospatial software that enables customers to visualize complex data. Businesses and governments in more than 60 countries rely on Intergraph’s industry-specific software to organize vast amounts of data to make processes and infrastructure better, safer and smarter. The company’s software and services empower customers to build and operate more efficient plants and ships, create intelligent maps, and protect critical infrastructure and millions of people around the world.

Intergraph operates through two divisions: Process, Power & Marine (PP&M) and Security, Government & Infrastructure (SG&I). Intergraph PP&M provides enterprise engineering software for the design, construction, operation and data management of plants, ships and offshore facilities.

Intergraph SG&I provides geospatially powered solutions, including ERDAS technologies, to the public safety and security, defense and intelligence, government, transportation, photogrammetry, and utilities and communications industries. Intergraph Government Solutions (IGS) is a wholly owned subsidiary of Intergraph Corporation responsible for the SG&I U.S. federal and classified business.

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