POST SALES ENGINEER WEBGIS

Hexagon Geospatial helps you make sense of the dynamically changing world. Known globally as a maker of leading-edge technology, we enable our customers to easily transform their data into actionable information, shortening the lifecycle from the moment of change to action. Hexagon Geospatial provides the software products and platforms to a large variety of customers through direct sales, channel partners, and Hexagon businesses. For more information, visit [www.hexagongeospatial.com](http://www.hexagongeospatial.com) or contact us at marketing@hexagongeospatial.com.

We are looking for a….

Post Sales Engineer WebGIS

**Location:** Lodz and Warsaw

**Start date:** as soon as possible

**Job Description:**

The Post-Sales Engineer reports to the EMEA Post-Sales Director and is a technical expert in all WebGIS related products from Hexagon Geospatial (HGD). This enables him to provide highly qualified 2nd level support to our EMEA Channel partners as well as to assist our partners with the implementation of complex HGD product related projects.

**Key Responsibilities**

- Provide solution-oriented 2nd level support regarding our WebGIS enterprise products
- Close collaboration with support teams from other regions as well as the product development teams in order to provide timely solutions and workarounds for reported issues.
- Tracking of support issues in our CRM system and actively manage personal backlog of support requests.
- Actively contributing to the support community (Answer posts, create knowledgebase articles, post blog entries)
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- Provide ongoing proactive maintenance. Inform partners about known issues and provide solutions proactively; before partners encounter these issues
- Establish and maintain cooperative and supportive relationships with partners.
- Identify cross-selling opportunities as well as training needs and inform the responsible (Pre-) Sales Manager

Key Attributes / Skills
This job requires candidates with a broad education background, technical skills and experience in Information Technologies

Education and Experience
- University degree with strong emphasis in Information Technology (e.g. Information Technology, Computer Science, Geoinformatics or similar).
- Alternative a proven record track of at least 10 years of professional experience in working with WebGIS systems as well as in designing and maintaining of complex client / server architectures
- Preference to candidates with experience working in virtual teams and cross-cultural environments.

Skills
- Technical Skills:
  - Excellent knowledge of WebGIS systems as well as the principles of complex client server architecture
  - Excellent knowledge of server operating systems like Microsoft Server
  - Knowledge of Red Hat® Enterprise Linux® would be a plus
  - Excellent knowledge of at least one Application-/Webservers like IIS, Apache Http, Apache Tomcat and JBoss
  - Good knowledge of at least one database system like Oracle, Microsoft SQL Server and PostgreSQL
  - Good knowledge of OGC standards like (WMS, WFS, WCS, etc.)
  - Good knowledge of XML technology (XSD / XSLT / XPath)
  - Good knowledge of GIS concepts as well as the principles of Remote Sensing or Photogrammetry
  - Skills in following programming languages would be a plus (Java, Javascript/JSON, C#, .Net, C, C++)
  - Experience in working with our HGD WebGIS products would be a plus.

- Language skills:
  - Good spoken and written English
  - Any additional EMEA language like Spanish, French, German, Arabic or Russian would be a plus.

- Willingness to travel within EMEA on an occasionally base (<5%)
Due to we are aware of that it’s nearly impossible, that a candidate has all required skills, we are working out individual training curriculums in order to support you getting perfectly skilled for this job.

We offer:

- Work on GIS best products in the world
- Contact with the modern technology of GIS,
- Work in an international team,
- A good working atmosphere,
- Attractive salary,
- The employment contract,
- The package of social benefits (private health care, life insurance and Multisport cards).

Please send your applications to: R-PL-HR-Lodz@hexagongeospatial.com

Please add to your application the clause below:

“Wyrażam zgodę na przetwarzanie moich danych osobowych dla potrzeb niezbędnych dla realizacji procesu rekrutacji zgodnie z ustawą z dnia 29 sierpnia 1997 r. o ochronie danych osobowych (tekst jednolity: Dz. U. z 2002 r. Nr 101, poz. 926 ze zm.)”